

***Basic / Expanded Cable**

	TV Guide Channel
3	ABC (KTBS)
4	TBS
5	WGN (Chicago)
6	NBC (KTAL)
7	ABC (KATV)
8	Fox (KMSS)
9	PBS (KETG)
10	Independent (KLFI)
11	QVC
12	CBS (KSLA)
13	My Network TV (KSHV)
15	America One (KTEV)
19	Shop NBC
20	Jewelry TV
21	Government Access
	Texarkana Educational
22	Access Ch
23	CW (KPXJ)
24	Independent (KTSS)
25	CableOne Marketplace
26	C-SPAN
27	C-SPAN 2
28	Discovery Channel
29	TLC
30	CNN
31	Headline News
32	Weather Channel
33	MSNBC
34	CNBC

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35	ESPN
36	ESPN 2
37	FSN (Southwest)
38	Fox News
39	USA Network
40	TNT
41	Lifetime
42	Nickelodeon
43	Disney Channel
44	ABC Family Channel
45	Cartoon Network
46	SyFy
47	Comedy Central
48	AMC
49	TCM
50	FX
51	A & E
52	Bravo
53	Texas Cable News
54	History Channel
55	TV Land
56	TBN
57	Animal Planet
58	Food Network
59	HGTV
60	BET
61	CMT
62	VH1
63	MTV
64	Spike TV

Cable Pricing

Basic / Expanded \$ 39.10

***Basic/Expanded tier must be purchased thru LCI in order to receive additional services thru Cable One.**

Connection Fees

New subscriber fee \$ 18.00

Reconnect fee \$ 15.00

Tax rate 10%

Additional Fees

Phone payment fee \$ 2.00

NSF fee \$ 25.00

Service call fee \$ 50.00

Premium channels are also available by calling Cable One: 903-838-2225

Fees are one (1) time charges. All other charges are reoccurring monthly rates.

Did you know?

- ☉ Cable payment options:
Mail-in, pay at leasing office, online, or via phone. We accept Visa, MasterCard, check or money order.
NO CASH!
- ☉ Auto Draft is available: visit your leasing office or our website for a form.
- ☉ Payments are due the second week of every month.

Charter Communications Services

- ☉ Premium/Digital channels and Internet service are available by calling Cable One: 903-838-2225.
- ☉ Customer must inform Cable One of residence at a Bulk property when calling to add service or request a service call.
- ☉ Basic/Standard Tier must be purchased thru LCI in order to receive additional services thru cable One.

Common Trouble Shooting Questions & Answers:

- Q:** What if I am only getting channels 2-13?
A: Change the settings on your TV to Cable or CATV and perform a channel auto search.
- Q:** What if all channels are black, blue or snowy?
A:
- Verify all connections are tight.
 - Verify all power cords are plugged in all the way.
 - Do you have other equipment (such as VCR, DVD player, etc) connected to TV? Verify all equipment is either turned off or:
 - With TV & VCR ON, turn TV channel to 3 (also try channel 2 and then 4) or:
 - With TV & VCR ON, turn VCR to channel 3 (also try channel 2 and then 4).
 - Verify TV is on the correct INPUT. Verify which input coax cable / RCA cables are connected to know which input TV should be on.
 - If all is connected/setup correctly, verify service has not been disconnected by calling LCI.
- ☉ To report an outage after hours, please call our toll free number and press option 2. Our on-call technician will return your call as quickly as possible.
- ☉ For trouble shooting issues with Premium/Digital services or Internet service, please contact Cable One: 903-838-2225



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**Office Hours:
Monday - Friday 8:00am - 5:30pm**

**After Hours:
Monday - Friday 5:30pm - 9:00pm
Sunday - Saturday 9:00am - 9:00pm**

