



Cable Connect Form



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New Resident Executive Unit Reconnect Disconnect Transfer Name Change Upgrade / Downgrade

Please Print

_____-_____-_____
 First Name Last Name Social Security # (REQUIRED)

_____-_____-_____
 Address Apt# Telephone Number Alternate Telephone Number
****Please give street name. **Phone Numbers must be current.**

Name Change? If yes, please provide previous name: _____

Notes or Billing Address (if different than above):	Roommate Name: _____
	Roommate Phone Number: (_____)_____
	Transfers ONLY: New Address (please print)
	_____ Address Apt# City State Zip

Step One:

Choose your service

- Basic Cable—Complimentary
- Expanded Tier—\$39.99
- Value Tier—\$19.99
- Movie Tier—\$6.99

Premium Movie Packages

- Pick One—\$12.99 / HBO \$14.99
- Pick Two—\$23.99
- Pick Three—\$32.99
- Pick Four—\$39.99

Check all that apply:

- ____ SHOWTIME
- ____ STARZ
- ____ CINEMAX
- ____ HBO

Step Two:

Choose additional receiver(s)

Each account will receive a regular digital receiver (DR) at no cost upon activation of services.

Each additional will be as follows:

- DR monthly rental fee—\$5.00 (per receiver) how many? _____
- *HD monthly rental fee—\$7.00 (per receiver) how many? _____
- *HDDVR monthly rental / DVR access fee—\$12.00 (per receiver) how many? _____

*Must have HD receiver and HDTV to receive HD programming.

**ONLY 1 RECEIVER PER OUTLET

Step Three:

Check all that apply

Connect Fee

- Cable Connect fee—\$15.00
- Cable Reconnect fee—\$25.00

Deposits

- Credit card on file in lieu of deposit **Visa / MasterCard ONLY**
- DR Deposit: First receiver—\$0.00 Additional—\$50.00 each
- HD or HDDVR Deposit: \$75.00 each

Effective Date: _____

Office Personnel Name: _____

Amount Paid: _____

(Monthly service charges plus deposit and all fees are due at time of sign up. All taxes will be added to first month bill.)

Lindsey Communications, Inc. Customer Agreement

By using the Service, Customer agrees to abide by, and require others using the Service via customer account to abide by, the terms of this agreement. IF CUSTOMER DOES NOT AGREE TO BE BOUND BY THESE TERMS, EITHER a) DO NOT REQUEST ACTIVATION OF SERVICE OR b) IMMEDIATELY STOP THE USE OF THE SERVICES AND NOTIFY LCI CUSTOMER SERVICE DEPARTMENT SO ANY ACTIVE ACCOUNT MAY BE CLOSED.

Registration Requirements

Customer must be at least 18 years old to register for our service. Accurate and complete billing information including legal name, address, telephone number, and social security number must be provided to LCI at time of activation. Any changes to this information must be reported to LCI within 30 days of the change. Customer is responsible for all charges on account until terminated (See Termination of Agreement).

Activation / Equipment Policy

LCI reserves the right to change programming, prices, and institute new fees at any time. Programming and pricing are subject to change without notice.

LCI reserves the right to convert all checks into an ACH debit. A \$25.00 service charge will be assessed to account for each returned or stopped payment.

If account is delinquent, service may be suspended or disconnected at our sole discretion. Rental charges continue to accrue until service is reactivated or rental equipment is returned (See below paragraph). Upon receipt of payment in full for service and all applicable fees, service will be reinstated.

Upon disconnection of service, the receiver box and equipment must be returned to the leasing office within seven (7) days. Any deposit paid will be refunded, less any balance due, via check by mail. Failure to return the receiver box voids refund of deposit. Failure to return all equipment (in working order) will result in a one time charge of \$400.00 per receiver to customer's account. **BEWARE: Equipment will not work outside of property walls.**

Receivers are to be used in apartment unit expressed on this form.

Customer is responsible for all taxes, duties, levies, attorney fees and collection fees arising from efforts to collect any unpaid balance.

For service related issues or for upgrades/downgrades, please contact LCI at 888-248-8886. If service issue is found to be customer error or equipment, a \$50.00 service fee will be charged.

If customer has questions about any charge, our Customer Service Department must be contacted at 888-248-8886 within thirty (30) days of the date on the statement containing the charge in question. Adjustments will not be made for statement charges more than thirty (30) days old.

Name Change: A name change can only be performed on an account between two current roommates. By signing a name change form, the new customer assumes all responsibility for account, including past due balances and equipment rental.

Deposits

A deposit is required for each receiver rented on account. If customer chooses, he/she may leave a copy of a valid credit card (VISA or MasterCard ONLY) in lieu of a cash deposit. If parent, roommate or someone 18 years of older uses their credit card, the card holder must fill out and sign the bottom of this form for deposit to be valid.

Termination of Agreement

Termination of a LCI account and this Agreement can be made by the following methods:

- 1) Phone: 888-248-8886
- 2) FAX: 479-527-8844
- 3) Mail: P.O Box 13000, Fayetteville, AR 72703
- 4) Email: cable@lindseycom.com
- 5) Disconnect form

LCI may terminate this Agreement if customer, or any person who has access to the service through customer account, breach this Agreement, or failure to pay any charges when due.

Resident's Signature

Date

Credit Card Deposit ONLY: Must attach copy of credit card to form

Circle One: VISA

MasterCard

Cardholder's Printed Name

Credit Card Number

Exp. Date

Cardholder's Signature (Deposit Information Only)

Date

Attach Payment Here

Fax to LCI 479-527-8844