

Lindsey Communications, Inc. Customer Agreement

READ THIS AGREEMENT CAREFULLY BEFORE USING LCIINC (LCI) SERVICE. BY USING OUR SERVICE, YOU AGREE TO BE BOUND BY THIS AGREEMENT AND OTHER USER POLICIES AND AGREEMENTS THAT WE MAY ESTABLISH FROM TIME TO TIME.

IF YOU DO NOT AGREE TO THIS AGREEMENT YOU (i) MAY NOT USE OUR SERVICE (ii) IF YOU CURRENTLY HAVE A LCI ACCOUNT, MUST TERMINATE THIS AGREEMENT AND PROVIDE NOTICE OF THE SAME.

Registration Requirements

You must be at least 18 years old to register for our service. You must provide us with accurate and complete billing information including your legal name, address, telephone number, and social security number. You must report to us all changes to this information within 30 days of the change. You are responsible for all charges to your account until you terminate your account.

We reserve the right to change prices and institute new fees at any time upon 30 days prior notice which will be provided in your monthly bill.

Receivers are to be used in apartment unit expressed on this form only.

We reserve the right to convert all checks into an ACH debit at our discretion. A \$25.00 service charge will be assessed to your account for each returned or stopped payment.

Payments are due within 30 days after the month in which the charges are incurred. If your account is delinquent, it may be suspended or canceled at our sole discretion. If you suspend your account, regular charges continue to accrue until you cancel your account. **We may charge \$15.00 for analog and \$35.00 for digital to reinstate a suspended account.** There is a \$5.00 upgrade/downgrade fee. All digital and HD service related rates are set by EchoStar.

You are responsible for all taxes, duties, and levies and all of our attorney and collection fees arising from our efforts to collect any unpaid balance.

Upon disconnection of service the receiver box and remote must be returned to the leasing office within 5 days at which time the deposit, if any, will be refunded via check by mail. Failure to return the receiver box voids refund of deposit. Failure to return all equipment in working order will result in a one time charge of \$400.00 to customer's credit card on file. BEWARE: Equipment will not work outside of property walls.

For service related issues or for upgrades/downgrades please contact Lindsey Communications, Inc. at 888-248-8886.

If you have questions about any charge, you must contact our Customer Service Department at 1-888-248-8886 within 30 days after the invoice or transaction date of the charge. Adjustments will not be made for charges more than 30days old.

Termination of Agreement

You may terminate your LCI account and this Agreement by the following methods only:

- 1) Phone: 1-888-248-8886
- 2) Mail: P.O Box 13000, Fayetteville, AR 72703
- 3) FAX 479-527-8844

LCI may terminate this Agreement if you, or any person who has access to the service through your account, breach this Agreement, or if you fail to pay any charges when due.

LCI may provide notice to you by mail or registered courier. All notices to you shall be deemed effective on the fourth (4th) calendar day following the date of first-class mailing or deposit with a commercial courier service.

Resident's Signature

Date

Fax to LCI 479-527-8844

Attach Payment Here