

***Basic / Expanded Cable**

2	CNN
3	PBS (KETS)
4	Lifetime
5	NBC (KARK)
6	ESPN
7	Weather Channel
8	ABC (KATV)
9	My Network TV (KARZ)
10	CBS (KTHV)
11	E! Entertainment Television
12	Local Access
13	CW (KASN)
14	QVC
15	Retro TV (KKYK-LP)
16	Fox (KLRT)
17	VH1 / Comedy Central
18	MTV
19	Nickelodeon (East)
21	Daystar (KKAP)
22	A & E
23	HSN
24	Fox Sports Net - Southwest
25	Independent (KVTN)
31	TLC
32	ABC Family
33	Discovery Channel
34	USA
35	AMC
36	Disney Channel
37	TNT
38	TBS - Superstation
39	Bravo (East)
40	Spike TV
41	CNN Headline News
42	CMT
43	Fox News

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44	FX
45	TV Guide Channel
46	History Channel
47	WE: Women's Entertainment
48	Fox Movie Channel
49	TCM
50	BET
51	Golf Channel
53	National Geographic
54	Game Show Network
55	Animal Planet
56	HGTV
57	Travel Channel
58	Food Network
59	MSNBC
60	Versus
61	Speed
62	Disney XD
64	SOAPnet
65	TV Land
66	truTV
67	Cartoon Network
68	CNBC
69	Hallmark Channel
70	G4
71	Oxygen
72	GAC
73	Style
74	Jewelry TV by ACN
78	Revenue Frontier
95	Leased Access
96	WGN
97	C-SPAN
98	SyFy
99	ESPN 2

Cable Pricing

Basic / Expanded \$ 45.99

***Basic/Expanded tier must be purchased thru LCI in order to receive additional services thru Charter Communications.**

Connection Fees

New subscriber fee \$ 15.00

Reconnect fee \$ 15.00

Tax rate 7.50%

Additional Fees

Phone payment fee \$ 2.00

NSF fee \$ 25.00

Service call fee \$ 50.00

Premium channels are also available by calling Charter Communications: 888-438-2427

Fees are one (1) time charges. All other charges are reoccurring monthly rates.

Did you know?

- ☉ Cable payment options:
Mail-in, pay at leasing office, online, or via phone. We accept Visa, MasterCard, check or money order.
NO CASH!
- ☉ Auto Draft is available: visit your leasing office or our website for a form.
- ☉ Payments are due the second week of every month.

Charter Communications Services

- ☉ Premium/Digital channels and Internet service are available by calling Charter Communications: 888-438-2427.
- ☉ Customer must inform Charter Communications of residence at a Bulk property when calling to add service or request a service call.
- ☉ Basic/Standard Tier must be purchased thru LCI in order to receive additional services thru Charter Communications.

Common Trouble Shooting Questions & Answers:

- Q:** What if I am only getting channels 2-13?
A: Change the settings on your TV to Cable or CATV and perform a channel auto search.
- Q:** What if all channels are black, blue or snowy?
A:
- Verify all connections are tight.
 - Verify all power cords are plugged in all the way.
 - Do you have other equipment (such as VCR, DVD player, etc) connected to TV? Verify all equipment is either turned off or:
 - With TV & VCR ON, turn TV channel to 3 (also try channel 2 and then 4) or:
 - With TV & VCR ON, turn VCR to channel 3 (also try channel 2 and then 4).
 - Verify TV is on the correct INPUT. Verify which input coax cable / RCA cables are connected to know which input TV should be on.
 - If all is connected/setup correctly, verify service has not been disconnected by calling LCI.
- ☉ To report an outage after hours, please call our toll free number and press option 2. Our on-call technician will return your call as quickly as possible.
- ☉ For trouble shooting issues with Premium/Digital services or Internet service, please contact Charter Communications: 888-438-2427



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Office Hours:
Monday - Friday 8:00am - 5:30pm

After Hours:
Monday - Friday 5:30pm - 9:00pm
Sunday - Saturday 9:00am - 9:00pm

