



internet access connect



135

www.lcionline.com

888-248-8886

cable@lindseycom.com

**Please Print**                      **Executive unit?** (circle one)    Yes    No

\_\_\_\_\_ (\_\_\_\_\_) \_\_\_\_\_  
 First Name                                      Last Name                                      Telephone w/area code(Required)

\_\_\_\_\_ Clark Ln.                      \_\_\_\_\_ Columbia MO 65202  
 Address                                      Apt#                      City                      State                      Zip                      Social Security # **REQUIRED**

**Name Change?** If yes, please provide previous name: \_\_\_\_\_

Billing Address (if different than above):	<p><b>Transfers ONLY:</b>  <b>New Address (please print)</b></p> <p>_____ _____ _____ _____ _____          Address                                      Apt#                      City                      State                      Zip</p>
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Resident's Signature: \_\_\_\_\_

Effective Date: \_\_\_\_\_

Office Personnel Name: \_\_\_\_\_

Amount Paid: \_\_\_\_\_  
 (use prorate chart)

**Fax form and copy of payment to:**  
**479-527-8844**

*For Office Use Only (Please use lower case ONLY)*

Cable/HFC Mac Address: \_\_\_\_\_

Check One

<input type="checkbox"/> Ultra Lite— \$19.99 (256K)	Modem Sold?
<input type="checkbox"/> Express Lite— \$29.99 (3M)	YES RENT OWN
<input type="checkbox"/> Express— \$34.99 (6M)	\$50.00 \$4.99 per mth
<input type="checkbox"/> Express Max— \$49.99 (12M)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

List your email username preferences:  
 Ultra - Lite service fill in lines 1 and 2.  
 Express-Lite and Express service fill in lines 1-5.

1.) \_\_\_\_\_ 3.) \_\_\_\_\_  
 2.) \_\_\_\_\_ 4.) \_\_\_\_\_  
 5.) \_\_\_\_\_

Instructions for setting up mail clients are available at [www.broadbandsupport.net](http://www.broadbandsupport.net).  
 The mail server address for both incoming and outgoing mail servers is [mail.LCIONline.com](mailto:mail.LCIONline.com).  
 The web address for web mail access is <http://mail.LCIONline.com>.  
 Default password is LCI1234. Passwords may be changed online at <http://mail.LCIONline.com>.

# Lindsey Communications, Inc. Customer Agreement

READ THIS AGREEMENT CAREFULLY BEFORE USING LCIINC (LCI) SERVICE. BY USING OUR SERVICE, YOU AGREE TO BE BOUND BY THIS AGREEMENT, OUR ACCEPTABLE USE POLICY, AND OTHER USER POLICIES AND AGREEMENTS THAT WE MAY ESTABLISH FROM TIME TO TIME.

IF YOU DO NOT AGREE TO THIS AGREEMENT YOU (i) MAY NOT USE OUR SERVICE (ii) IF YOU CURRENTLY HAVE A LCI ACCOUNT, MUST TERMINATE THIS AGREEMENT AND PROVIDE NOTICE OF THE SAME.

## Service

The Service includes: Internet access (via one of Lindsey Communication's Access Plans).

Initial: \_\_\_\_\_ **Registration Requirements**

You must be at least 18 years old to register for our Service. You must provide us with accurate and complete billing information including your legal name, address, and telephone number. You must report to us all changes to this information within 30 days of the change. You are responsible for all charges to your account until you terminate your account.

Initial: \_\_\_\_\_ **Activation Fee Policy**

There is a \$10 dollar nonrefundable activation fee.

Modem purchase: \$50.00 per modem (non-refundable). 60 day limited warranty.

We reserve the right to change prices and institute new fees at any time upon 30 days prior notice which will be provided in your monthly bill.

A \$40.00 service charge will be assessed to your account for each returned or stopped payment. We reserve the right to convert all checks into an ACH debit at our discretion.

If your account is delinquent, it may be suspended or canceled at our sole discretion. If you suspend your account, regular charges continue to accrue until you cancel your account. We may charge \$15.00 to reinstate a suspended account.

You are responsible for all taxes, duties, and levies and all of our attorney and collection fees arising from our efforts to collect any unpaid balance.

**Modem Rental accounts only:** Monthly modem rental charge: \$5.00. A \$50.00 charge will be applied to each account renting a modem upon disconnection of service. The \$50.00 charge will be refunded upon the return of modem and copy of receipt for returned modem. Receipt can be mailed or faxed to LCI.

If you have questions about any charge, you must contact our Customer Service Department at 1-888-248-8886 within 60 days after the invoice or transaction date of the charge. Adjustments will not be made for charges more than 60 days old.

Initial: \_\_\_\_\_ **I have received the LCI Acceptable Use Policy.**

Initial: \_\_\_\_\_ **Termination of Agreement**

You may terminate your LCI account and this Agreement by the following methods only:

- 1) Phone: 1-888-248-8886
- 2) Mail: P.O Box 13000, Fayetteville, AR 72703
- 3) FAX 479-527-8844

LCI may terminate this Agreement if you, or any person who has access to the Service through your account, breach this Agreement, or if you fail to pay any charges when due.

LCI may provide notice to you by mail or registered courier. All notices to you shall be deemed effective on the fourth (4th) calendar day following the date of first-class mailing or deposit with a commercial courier service.

\_\_\_\_\_  
Resident's Signature

\_\_\_\_\_  
Date

Attach Payment Here